

Repair and Maintenance

PCB guarantees Total Customer Satisfaction through its “Lifetime Warranty Plus” on all Platinum Stock Products sold by PCB and through its limited warranties on all other PCB Stock, Standard and Special products. Due to the sophisticated nature of our sensors and associated instrumentation, **field servicing and repair is not recommended and, if attempted, will void the factory warranty.**

Beyond routine calibration and battery replacements where applicable, our products require no user maintenance. Clean electrical connectors, housings, and mounting surfaces with solutions and techniques that will not harm the material of construction. Observe caution when using liquids near devices that are not hermetically sealed. Such devices should only be wiped with a dampened cloth—never saturated or submerged.

In the event that equipment becomes damaged or ceases to operate, our Application Engineers are here to support your troubleshooting efforts 24 hours a day, 7 days a week. Call or email with model and serial number as well as a brief description of the problem.

Calibration

Routine calibration of sensors and associated instrumentation is necessary to maintain measurement accuracy. We recommend calibrating on an annual basis, after exposure to any extreme environmental influence, or prior to any critical test.

PCB Piezotronics is an ISO-9001 certified company whose calibration services are accredited by A2LA to ISO/IEC 17025, with full traceability to SI through N.I.S.T. In addition to our standard calibration services, we also offer specialized tests, including: sensitivity at elevated or cryogenic temperatures, phase response, extended high or low frequency response, extended range, leak testing, hydrostatic pressure testing, and others. For more information, contact your local PCB Piezotronics distributor, sales representative, or factory customer service representative.

Returning Equipment

If factory repair is required, our representatives will provide you with a Return Material Authorization (RMA) number, which we use to reference any information you have already provided and expedite the repair process. This number should be clearly marked on the outside of all returned package(s) and on any packing list(s) accompanying the shipment.

Contact Information

PCB Piezotronics, Inc.
3425 Walden Ave.
Depew, NY14043 USA
Toll-free: (800) 828-8840
24-hour SensorLine: (716) 684-0001
General inquiries: info@pcb.com
Repair inquiries: rma@pcb.com

For a complete list of distributors, global offices and sales representatives, visit our website, www.pcb.com.

Safety Considerations

This product is intended for use by qualified personnel who recognize shock hazards and are familiar with the precautions required to avoid injury. While our equipment is designed with user safety in mind, the protection provided by the equipment may be impaired if equipment is used in a manner not specified by this manual.

Discontinue use and contact our 24-Hour Sensorline if:

- Assistance is needed to safely operate equipment
- Damage is visible or suspected
- Equipment fails or malfunctions

For complete equipment ratings, refer to the enclosed specification sheet for your product.

Definition of Terms and Symbols

The following symbols may be used in this manual:



DANGER

Indicates an immediate hazardous situation, which, if not avoided, may result in death or serious injury.

**CAUTION**

Refers to hazards that could damage the instrument.

**NOTE**

Indicates tips, recommendations and important information. The notes simplify processes and contain additional information on particular operating steps.

The following symbols may be found on the equipment described in this manual:



This symbol on the unit indicates that high voltage may be present. Use standard safety precautions to avoid personal contact with this voltage.



This symbol on the unit indicates that the user should refer to the operating instructions located in the manual.



This symbol indicates safety, earth ground.



PCB工业监视和测量设备 - 中国RoHS2公布表

PCB Industrial Monitoring and Measuring Equipment - China RoHS 2 Disclosure Table

部件名称	有害物质					
	铅 (Pb)	汞 (Hg)	镉 (Cd)	六价铬 (Cr(VI))	多溴联苯 (PBB)	多溴二苯醚 (PBDE)
住房	0	0	0	0	0	0
PCB板	X	0	0	0	0	0
电气连接器	0	0	0	0	0	0
压电晶体	X	0	0	0	0	0
环氧	0	0	0	0	0	0
铁氟龙	0	0	0	0	0	0
电子	0	0	0	0	0	0
厚膜基板	0	0	X	0	0	0
电线	0	0	0	0	0	0
电缆	X	0	0	0	0	0
塑料	0	0	0	0	0	0
焊接	X	0	0	0	0	0
铜合金/黄铜	X	0	0	0	0	0
本表格依据 SJ/T 11364 的规定编制。						
0：表示该有害物质在该部件所有均质材料中的含量均在 GB/T 26572 规定的限量要求以下。						
X：表示该有害物质至少在该部件的某一均质材料中的含量超出 GB/T 26572 规定的限量要求。						
铅是欧洲RoHS指令2011/65/ EU附件三和附件四目前由于允许的豁免。						

CHINA RoHS COMPLIANCE

Component Name	Hazardous Substances					
	Lead (Pb)	Mercury (Hg)	Cadmium (Cd)	Chromium VI Compounds (Cr(VI))	Polybrominated Biphenyls (PBB)	Polybrominated Diphenyl Ethers (PBDE)
Housing	O	O	O	O	O	O
PCB Board	X	O	O	O	O	O
Electrical Connectors	O	O	O	O	O	O
Piezoelectric Crystals	X	O	O	O	O	O
Epoxy	O	O	O	O	O	O
Teflon	O	O	O	O	O	O
Electronics	O	O	O	O	O	O
Thick Film Substrate	O	O	X	O	O	O
Wires	O	O	O	O	O	O
Cables	X	O	O	O	O	O
Plastic	O	O	O	O	O	O
Solder	X	O	O	O	O	O
Copper Alloy/Brass	X	O	O	O	O	O

This table is prepared in accordance with the provisions of SJ/T 11364.

O: Indicates that said hazardous substance contained in all of the homogeneous materials for this part is below the limit requirement of GB/T 26572.

X: Indicates that said hazardous substance contained in at least one of the homogeneous materials for this part is above the limit requirement of GB/T 26572.

Lead is present due to allowed exemption in Annex III or Annex IV of the European RoHS Directive 2011/65/EU.

The Model 422E In-Line Charge Converter



Operating Guide with Enclosed Warranty Information

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table of contents

Introduction..... page 3

Description page 3

Installation page 3

Operation..... page 3

Calculation of Output Scaling page 4

TEDS Functionality..... page 4

Special Considerations..... page 5

422E Series Models for Use with High Temperature Sensors..... page 5

422E Series Models for Use in Radioactive Environments..... page 6

ESD Warning Information..... page 6

warranty/servicing

Warranty, Service & Return Procedure page 7

Customer Service..... page 8

introduction

The 422E series in-line charge converters are designed to convert the high impedance of a charge mode piezoelectric transducer to a low-impedance voltage by means of an ICP® signal conditioner. These units may be used with either quartz or ceramic charge-mode piezoelectric sensors.

description

The 422E series in-line charge amplifiers operate from an ICP® signal conditioner. The unit employs a high gain amplifier to perform the impedance transformation. The charge output of the transducers may be scaled in terms of acceleration, pressure or force. The output is then mV/g, mV/psi or mV/lb, respectively.

installation

Connect the 422E series to the transducer with low-noise cable (003A) only. Standard coaxial or two-wire cable may be used between the amplifier and the signal conditioner, and between the signal conditioner and the readout device.

Note: *For optimum noise performance, the cable length between the sensor and the 422E should be minimized.*

operation

To operate, simply connect the input of the 422E to the transducer using low-noise (003A) cable and the output to any ICP® signal conditioner using standard cable. The output of the signal conditioner may then be connected to an oscilloscope or other monitoring device. This output will be an AC signal (see **specification** for actual frequency response) with a DC bias. Many PCB signal conditioners remove the bias via an AC coupling circuit.

calculation of output scaling

The 422E contains a high-gain, low-noise amplifier connected in a charge amplifier configuration. The charge output of the transducer is transferred to the feedback capacitor of the amplifier to develop a voltage which may be calculated using the following equation.

$$V_{out} = 422E \text{ Scaling (mV/pC)} \times \text{Transducer Sensitivity (pC/Engineering Unit)}$$

where:

$$V_{out} = \text{Output of 422E in mV/Engineering Unit}$$

the Engineering Unit may be g's, Newtons, psi, etc., depending on the sensor

Example: A 357A12 (3 pC/g) is used with a 422E02 (10 mV/pC). Calculate the output in mV/g.

Answer: 10 mV/pC x 3 pC/g = 30 mV/g

TEDS functionality

422E units with a "T" prefix incorporate TEDS (Transducer Electronic Data Sheet) technology. Using a TEDS capable signal conditioner, or TEDS reader, the user is able to read calibration data stored in the sensor. Some systems allow the user to also write user data and calibration information to the 422E. All data is formatted in accordance with IEEE 1451.4.

special considerations

High source capacitance may degrade the performance of the 422E (source capacitance is the input capacitance defined as transducer capacitance + cable capacitance). In particular, noise may increase and high frequency response may decrease if source capacitance exceeds the recommended level. In some cases, low frequency oscillation of the output may occur. The maximum recommended level in pF's is determined using the following formula:

$$\text{maximum recommended source capacitance} = 10,000 / 422E \text{ sensitivity in mV/pC}$$

For example, the level for a 422E02/E12 would be $10,000/10 \text{ pF} = 1,000 \text{ pF}$, and the level for a 422E03/E13 would be $10,000 \text{ pF}$. If PCB 003 type low noise cable is used, these values correspond to 10 meters and 100 meters of length respectively.

422E series models for use with high temperature sensors

The 422E35 (1 mV/pC) and 422E36 (10 mV/pC) have been specifically designed to operate with the lower insulation resistance values which piezoelectric sensors may exhibit when subjected to very high temperatures (generally greater than 500° F). Both units will operate with insulation resistances as low as 10kΩ.

Note: *Because of the special circuitry required, the 422E35 and 422E36 have somewhat higher noise and longer turn on time than the equivalent units designed for use with sensors with high insulation resistance (the 422E03 and 422E02 respectively). Consult the **specifications** for details.*

Caution! *Excessive accumulated charges on the input cables can destroy the field effect transistor (FET) in the amplifier. These charges can be grounded by shorting the center pin on the cable connector plug to its knurled nut with any metallic object.*

422E series models for use in radioactive environments

The 422E65 (1mV/pC) and 422E66 (10mV/pC) were designed to offer resistance to the effects of radiation exposure up to 1 Mrad Integrated Gamma Flux or 10^{10} N/cm² of Integrated Neutron Flux. They are also designed to operate with lower insulation values which piezoelectric sensors may exhibit when subjected to the high temperatures that generally accompany high levels of radioactivity.

warning 1 – ESD sensitivity

The power supply/signal conditioner should not be opened by anyone other than qualified service personnel. This product is intended for use by qualified personnel who recognize shock hazards and are familiar with the safety precautions required to avoid injury.

warning 2 – ESD sensitivity

This equipment is designed with user safety in mind; however, the protection provided by the equipment may be impaired if the equipment is used in a manner not specified by PCB Piezotronics, Inc.

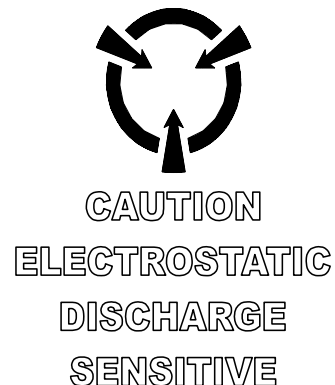
caution 1 – ESD sensitivity

Cables can kill your equipment. High voltage electrostatic discharge (ESD) can damage electrical devices. Similar to a capacitor, a cable can hold a charge caused by triboelectric transfer, such as that which occurs in the following:

- *Laying on and moving across a rug,*
- *Any movement through air,*
- *The action of rolling out a cable, and/or*
- *Contact with a non-grounded person.*

The PCB solution for product safety:

- *Connect the cables only with the AC power off.*
- *Temporarily “short” the end of the cable before attaching it to any signal input or output.*



caution 2 – ESD sensitivity

ESD considerations should be made prior to performing any internal adjustments on the equipment. Any piece of electronic equipment is vulnerable to ESD when opened for adjustments. Internal adjustments should therefore be done ONLY at an ESD-safe work area. Many products have ESD protection, but the level of protection may be exceeded by extremely high voltage.

warranty

PCB instrumentation is warranted against defective material and workmanship for 1 year unless otherwise expressly specified. Damage to instruments caused by incorrect power or misapplication, is not covered by warranty. *If there are any questions regarding power, intended application, or general usage, please consult with your local sales contact or distributor.* Batteries and other expendable hardware items are not covered by warranty.

service

Because of the sophisticated nature of PCB instrumentation, field repair is typically **NOT** recommended and may void any warranty. If factory service is required, return the instrumentation according to the “Return Procedure” stated below. *A repair and/or replacement quotation will be provided prior to servicing at no charge.* Before returning the unit, please consult a factory PCB applications engineer concerning the situation as certain problems can often be corrected with simple on-site procedures.

return procedure

To expedite returned instrumentation, contact a factory PCB applications engineer for a RETURN MATERIAL AUTHORIZATION (RMA) NUMBER. Please have information available such as model and serial number. Also, to insure efficient service, *provide a written description of the symptoms and problems with the equipment to a local sales representative or distributor, or contact PCB if none are located in your area.*

Customers outside the U.S. should consult their local PCB distributor for information on returning equipment. For exceptions, please contact the International Sales department at PCB to request shipping instructions and an RMA. For assistance, please call (716) 684-0003, or fax us at (716) 684-3823. You may also receive assistance via e-mail at electronics@pcb.com or visit our web site at www.pcb.com.

customer service

PCB guarantees **Total Customer Satisfaction**. If, at any time, for any reason, you are not completely satisfied with any PCB product, PCB will repair, replace, or exchange it at no charge. You may also choose, within the warranty period, to have your purchase price refunded.

PCB offers to all customers, at no charge, 24-hour phone support. This service makes product or application support available to our customers, day or night, seven days a week. When unforeseen problems or emergency situations arise, call the **24 Hour SensorLine at 716 684-0001**, and an application specialist will assist you.



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PCB www.PCB.com **IMI** www.IMI-Sensors.com **Key** www.KeyTransducers.com

ISO 9001 Certified

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422-5010-95
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REVISIONS		
REV	DESCRIPTION	DIN
L	REMOVED ITAR STAMP	37190

B

B

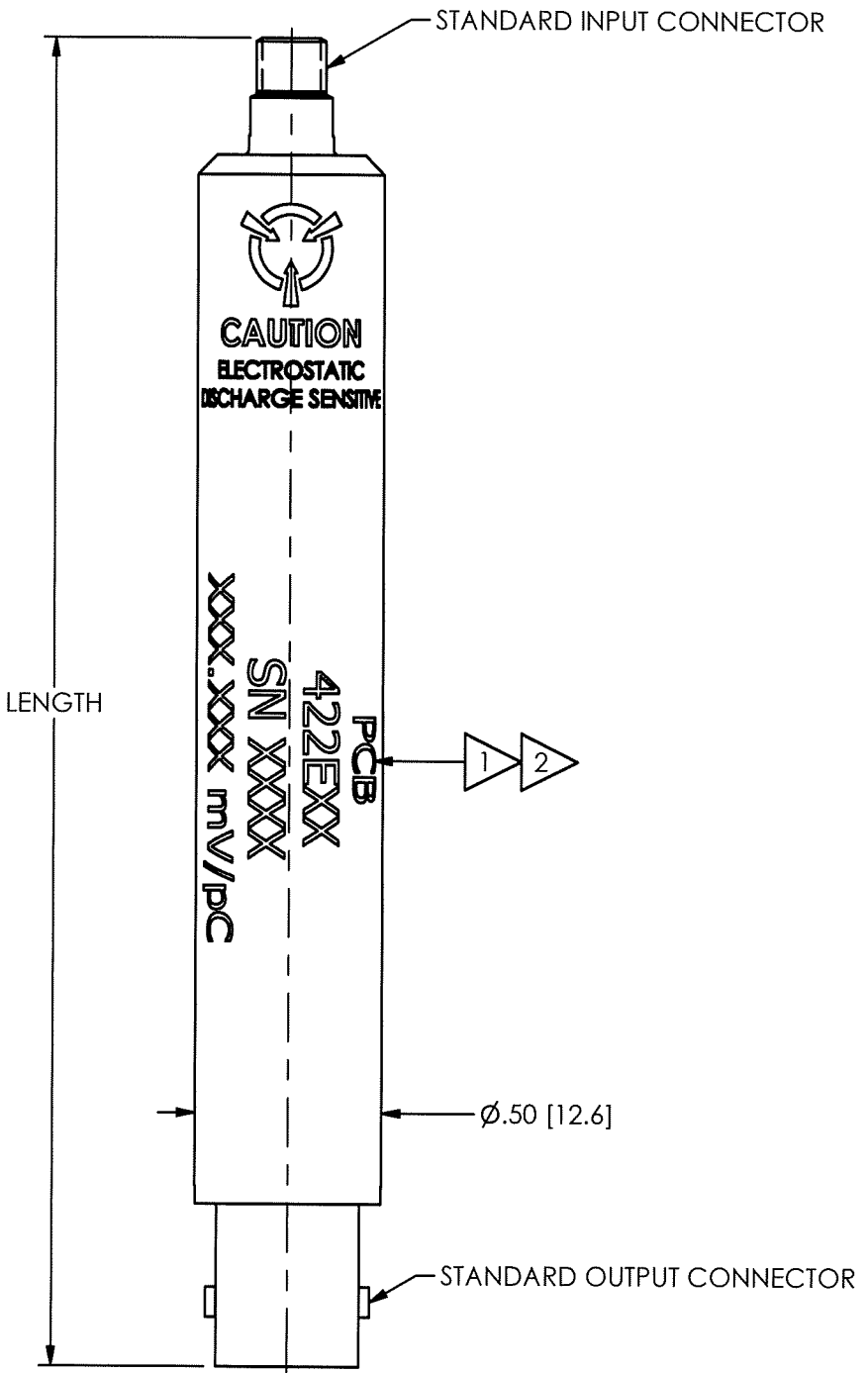
AVAILABLE CONNECTOR OPTIONS:

STANDARD MODEL NUMBER
INPUT: 10-32 MICRO DOT JACK
OUTPUT: BNC JACK
LENGTH: 3.4 [85]

MODEL NO./A
INPUT: 10-32 MICRO-DOT JACK
OUTPUT: 10-32 MICRO-DOT JACK
LENGTH: 3.0 [76]

MODEL NO./C
INPUT: 10-32 MICRO-DOT JACK
OUTPUT: BNC PLUG
LENGTH: 3.2 [81]

MODEL NO./D
INPUT: BNC JACK
OUTPUT: BNC JACK
LENGTH: 4.2 [107]



- 2 ETCH WITH "IN ← → OUT" TO INDICATE PROPER ORIENTATION.
- 1 ETCH WITH NORMAL SENSITIVITY, AS IT APPEARS ON SPEC SHEET.

A

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UNLESS OTHERWISE SPECIFIED TOLERANCES ARE:		DRAWN		CHECKED		ENGINEER		 3425 WALDEN AVE. DEPEW, NY 14043 (716) 684-0001 E-MAIL: sales@pcb.com
DIMENSIONS IN INCHES	DIMENSIONS IN MILLIMETERS [IN BRACKETS]	SMB	10/7/11	EeB	10/7/11	BAM	10/7/11	
DECIMALS XX ±.03 XXX ±.010	DECIMALS X ± 0.8 XX ± 0.25	TITLE						
ANGLES ± 2 DEGREES	ANGLES ± 2 DEGREES	OUTLINE DRAWING MODEL 422E SERIES IN-LINE CHARGE AMPLIFIER						CODE IDENT. NO. 52681
FILLETS AND RADII .003 - .005	FILLETS AND RADII 0.07 - 0.13							DWG. NO. 422-5010-95
		SCALE: 2X		SHEET 1 OF 1				